

ABSOLUTE EXPRESS

July - Sept 2015



Absolute launches Absolute express

Absolute launches Absolute express, a quarterly, e-newsletter designed to keep our clients informed about key Absolute Initiatives and activities.

Absolute Facility Management Services becomes Absolute Security & Facility Management

We wish to inform all of you that name of the company has been changed from Absolute Facility Management Services Pvt Ltd to Absolute Security and Facility Management Pvt Ltd. As our earlier name used to give an impression that we are only providing housekeeping services. There was also requirement from certain states' licensing authorities that we have the word security in our name for security license to be issued. The change of name is applicable with immediate effect. You might have or you may be in process of receiving a detailed written communication informing the change of name of the company.

Absolute launches its Corporate Video

We have recently launched [our corporate video](#) which enables viewers to know about our company. The link is provided for your further reference. We would request you to kindly watch this video and give your valuable feedback.

Absolute receives PSARA license for UT of Chandigarh and State of Punjab

As our organization is growing and expanding our network to different parts of our country. We take pleasure in informing you that we have received PSARA License to operate in Union territory of Chandigarh and State of Punjab.

Information every quarter

Know a key process

Process is an integral part of Absolute and we ensure that the process are made and implemented for the ultimate satisfaction of our client. Every quarter we will be introducing you to one of processes.

This quarter we would be introducing to you to our process of feedback collection from our clients.

Feedback Collection

The feedback regarding our services is collected from each of our clients by our operation team. The feedback forms are signed by the clients in presence of the security officer. In case the client is not satisfied by our feedback our senior operational manager contact and meet the client to resolve the issue on priority. The positive feedback which is received is again confirmed by sending the feedback mail our clients informing them about the feedback they have signed. This process enables us to plug gaps in our services and ensure your satisfaction.

Every quarter we would be introducing you to our Company staff who play an important role in functioning and growth of our organization.

Know the Staff

This quarter we would be introducing you to our **Managing Director Mr. Ravi Kapur**. He is an engineer and MBA by qualification. He has been at the helm of affairs since 2007. Prior to joining this business started by his father, he had over 15 years of experience in organizations such as Bharti, Satyam and NIIT. He has worked in areas as diverse as quality, operations and training. He is also a certified Black Belt in Six Sigma from Motorola University. He is actively involved in associations e.g. BNI - Gurgaon Region, Entrepreneurs' Organization (EO) - Delhi Chapter and BCI (Business Coaching India).



Clients

Some of the clients whom we have signed up or who gave us business in this quarter.



30
YEARS

10
STATES

300+
CLIENTS

New Delhi | Punjab | Haryana | Uttar Pradesh | Uttarakhand
Bihar | Rajasthan | Chhattisgarh | Madhya Pradesh | Orissa

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