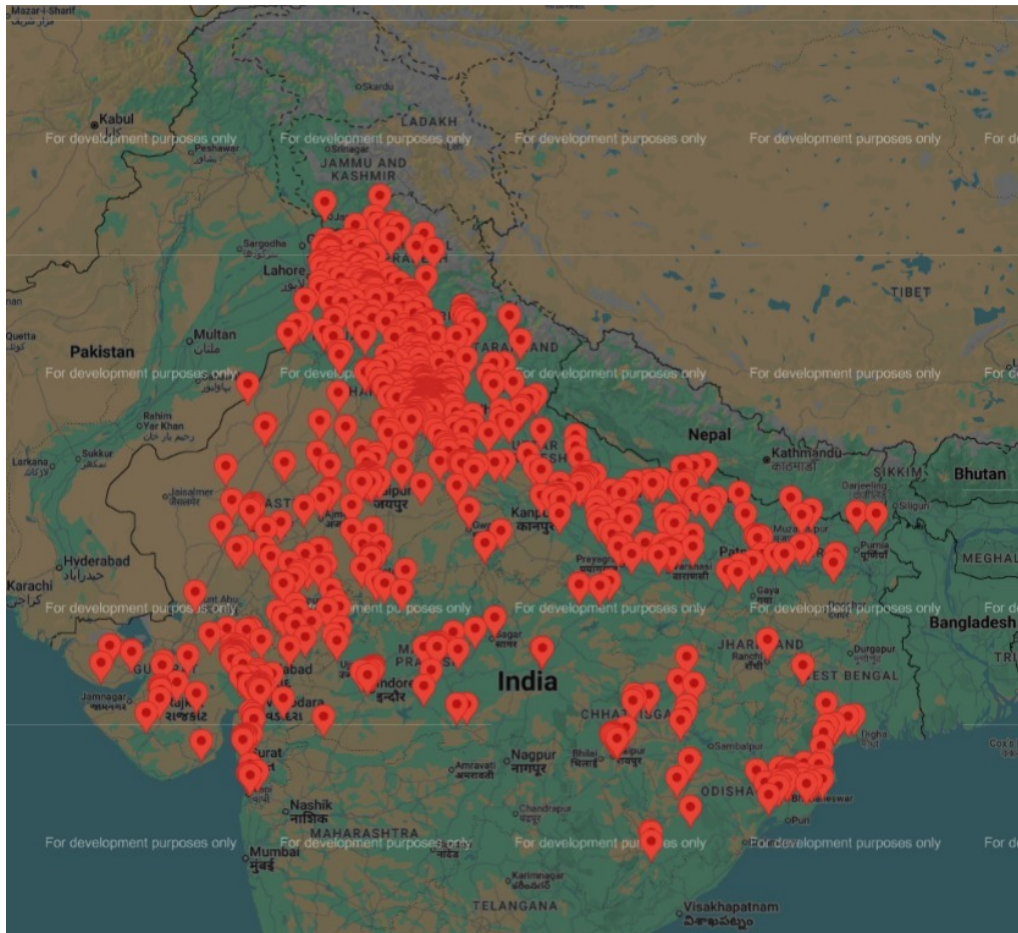


## Absolute Now Handles 1000+ Branches of HDFC Group



We are proud to be the trusted partner of HDFC Group from the past 35 years, managing their security operations across 1000+ branches across 16 states in India.

### Why does HDFC Group Trusts Absolute Security?

- **Pan-India Presence:** Our strong operational backbone across states allows us to provide uniform security services in every region.
- **Trained Security Personnel:** Each security professional undergoes rigorous training in compliance, vigilance, and customer interaction, ensuring both safety and service quality.
- **Technology-Enabled Operations:** From digital reporting to automated attendance systems, we leverage modern tools to deliver transparent and efficient services.
- **Quick Response Mechanism:** Our control rooms and rapid response teams ensure timely action in case of any incident, safeguarding people and property at all times.

### Our Value to HDFC Group

Our partnership with HDFC Group is built on trust and performance. By securing their branches, we safeguard infrastructure, employees, and ensure a safe banking experience for millions. Absolute Security remains committed to delivering excellence and raising benchmarks in security solutions.

## Information Every Quarter

### Know The Process

At Absolute Security, we focus on proactive client care with personalized solutions, real-time support, and transparent communication. Our structured processes ensure timely resolutions, continuous improvement, and lasting partnerships.

### How We Ensure Client Satisfaction

1. **WhatsApp Groups** – Dedicated groups for each site to monitor issues, resolve complaints quickly, and share manpower updates.
2. **Monthly Feedback** – Field Officers collect feedback, reviewed by senior management for effective action.
3. **Quarterly Reviews** – Our Operations GM, Mr. Pramod Dubey, connects with your senior management to align with your needs.
4. **Escalation Matrix** – Direct access to senior management for swift resolution of unresolved concerns.

## Know The Staff Member

### Ms Akansha Vatsal - Executive Assistant

This quarter we would like to introduce Ms. Akansha Vatsal. She has joined Absolute in September 2024 as an EA to MD. She brings with her over 10 years of diverse experience and prior to joining Absolute, she has worked at Grewal Minerals & Metals LLP, Prakhar Software Solutions. She loves to do shopping, listens to music and enjoys movies in her free time.



## Clients This Quarter

Some of the clients whom we have signed up or have given us business in this quarter are:



**38**  
YEARS

**16**  
STATES

**350+**  
CLIENTS

**1000+**  
SITES

