

# ABSOLUTE EXPRESS

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## Absolute implements Kanban on recruitment and retention process

For a manpower company like us recruitment and retention of manpower is one of the key task we are involved in. To control high drop out between recruitment and deployment of guards, we have decided to implement Kanban technique by using outsourced quality consultant. This has in turn helped us to increase our retention rate of guards and house keeping staff by more

than 5%, helping us remain a cost effective firm vis-a vis competitor.



## Advertisement in Business World – EO Special Edition

We are delighted to inform you that we have given an advertisement on the back cover page of Business World (Special Edition of EO). Our Director got this opportunity as he is a member of EO (Entrepreneur Organisation), Delhi Chapter.

If you think great quality and service only comes at a great price



# Think again



Over 30 years of consistently providing the highest standards of Security and Housekeeping services at the most cost effective prices!

Absolute Facility Management, setting benchmarks in processes and compliances, to ensure that our clients don't have to pay for the inefficiencies and incompetence of this highly people driven business.



Security and Housekeeping services

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New Delhi | Rajasthan | UP | Orissa | Chandigarh | Punjab | Haryana | Uttarakhand | MP | Gujarat

## Compliances

The cost of compliances has increased substantially because of increase in minimum wages and our inability to pay salary and bonus in cash. We always try to be compliance conscious. As a result, some of you also have been asked to increase payments to Absolute in last couple of months, which let me assure has been completely passed on to the

guards and housekeeping staff.

## Know The Process

### Guard Changing Process

For various reasons including resignation by guards we have to deploy or change guards at client's site. This in turn creates problems or issues for guards as well as clients. In our Company, the field supervisor calls ups and informs him his duties as mentioned in the post duty manual (PDM). This ensures minimum of disruption in services to clients due to deployment of new guards. The whole process is then subsequently audited by auditor by calling the guard and checking with him if he was briefed by the field supervisor.

## Information Every Quarter

### Know The Staff Member

This quarter we would like to introduce Mr. Chetan Jalan. He is graduated in Psychology and is an MBA. He started working with us as an HR Executive and now is a Housekeeping Operations head. He has been associated with us for over 6 years. He plays a vital role in our organisation with a team of 10 people reporting to him and is responsible for day to day operations of housekeeping including customer's relationship. He has good speaking skills and has been hosting Absolute annual function from last 6yrs. Chetan is happily married for 4 years and is blessed with one boy. He loves travelling around the world and is always ready to try to new things in life



### Clients this Quarter

Some of the Clients whom we have signed up or have given us Business in this Quarter are :



**30**  
YEARS

**11**  
STATES

**300+**  
CLIENTS

New Delhi | Punjab | Haryana | Uttar Pradesh | Uttrakhand  
Bihar | Rajasthan | Chhattisgarh | Madhya Pradesh | Orissa | Gujarat



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